

SLIDING DOORS SYSTEM EXPLOITATION INSTRUCTIONS & WARRANTY TERMS

(v. 1.01/02/2018)

1. WARRANTY TERMS

All WILBERGS® sliding door systems are covered by warranty against defects arising from faulty workmanship, installation or materials for a period of 5 years, which is calculated from date of signed document of passing Product to the Customer;

In case of such document absence, warranty period starting date is Producer's invoice date to the Client;

Warranty does not apply to products that have been stored or used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.

This warranty also does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

Sliding door fillings perform a decorative function, therefore their condition is inspected visually in natural light looking at surface at 90 degrees angle from 100 cm distance;

If any defects can not be noted in 30 sec. inspection time surface is suitable for exploitation;

Claims under this guarantee should be made in writing clearly stating the problem and contain illustrating photos, if necessary;

2. PRODUCT

WILBERGS® sliding doors system is Premium level product, which means that quality of components used for manufacturing of the Product and Product completion level is much higher comparing to ordinary products available in the market;

Patented aluminium profiles system allow to produce doors that contain no visible screws or hardware connection points – all screws and construction support elements are hidden.

All door wheels have steel bearings and are "sunken" in bottom door profile, what gives clean look and protect wheels from getting dirt and dust;

Door side brush slides into the profile (i.e. not glued) which ensures that the brush will stay in place during the entire door exploitation period.

WILBERGS® sliding doors come with integrated hidden top rail system and soft-closing mechanisms*, providing smooth and effortless door motion;

** sliding systems with 2 doors (W>750 mm) have smooth closing mechanisms to both sides;
sliding systems with 2 doors (W<750 mm) have smooth closing mechanisms just to one (closer wall) side due to space limitations on top of the door;
sliding doors with 3 doors will have smooth closing mechanisms to both sides in front track door and to one (closer wall) side in both back track doors;*

Sliding doors filling: 10 mm thick P2 class [EN 312:2010] painted MDF;
Colour reference code: NCS S0500-N (glossiness: 20%);



3. INSTALLATION AND EXPLOITATION

Period of time during which sliding system will retain its aesthetic look and functionality heavily depends on exploitation conditions.

Proper following of several simple rules will allow you to enjoy excellent product condition for many years;

- installation of sliding door system should be done by authorized professional installers in accordance with relevant Producer recommendations;
- sliding doors exploitation environment: air humidity - 55-70%, temperature +15°C - +35°C;
- sliding door fillings are made from painted MDF (medium density fiberboard) which is sensitive to mechanical and chemical impact, therefore when cleaning avoid of using abrasives or grainy substances, also tissues containing wool, flax and similar materials;
Use soft tissue or sponge slightly moistened with water or soap liquid or use products specially designated for furniture cleaning;
After cleaning, repeat cleaning procedure once more, but with dry tissue.
Before using any of cleaning chemicals, please ensure that they do not contain components harmful for painted MDF surfaces. In case you are not sure about cleaning solvent components, first try to clean small piece of surface in less visible on back side of the surface;
Strictly do not use acetone, alcohol, hydrochloric, sulphuric and other similar acids containing solvents;
- always keep sliding door tracks free from dust and debris;
- do not use excessive power when opening/closing the doors;
- door height and angle can be adjusted by regulating door wheels height;
For regulating the wheels slide side brush upwards approx 5 cm to open adjustment screw and using a hex-type screwdriver turn the screw clockwise to raise the door and anti-clockwise to lower the door;
- for taking the door out of the track grab the wheel and push it up inside the bottom profile.
While keeping wheel lifted up take the door out of the bottom track; then carefully take the door out of the top rail;
For inserting door back into the tracks, repeat above-described procedure in reverse order;

